

## INVESTORS COMPLAINTS DATA

### 1. Public Issue - Debt Securities:

Table showing Investors Complaints Data for May 2024 (month ending):

| SN | Received from                | Pending as at the end of last month | Received during the particular month | Resolved during the particular month* | Total Pending During the particular month# | Pending complaints > 1 month | Average Resolution time^\ (in days) |
|----|------------------------------|-------------------------------------|--------------------------------------|---------------------------------------|--|------------------------------|-------------------------------------|
| 1. | Directly from Investors      | 0                                   | 0                                    | 0                                     | 0  | 0                            | -                                   |
| 2. | SEBI (SCORES)                | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                     |
| 3. | Stock Exchanges(if relevant) | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                     |
| 4. | Other Sources (if any)       | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                     |
|    | <b>Grand Total</b>           | <b>0</b>                            | <b>0</b>                             | <b>0</b>                              | <b>0</b>                                   | <b>0</b>                     |                                     |

Table showing trend of monthly disposal of complaints (For 5 months on rolling basis):

| SN | Month              | Carried forward from previous month | Received during the particular Month | Resolved during the particular month* | Pending at the end of the particular month# |
|----|--------------------|-------------------------------------|--------------------------------------|---------------------------------------|---|
| 1. | January 2024       | 0                                   | 0                                    | 0                                     | 0   |
| 2. | February 2024      | 0                                   | 0                                    | 0                                     | 0   |
| 3. | March 2024         | 0                                   | 0                                    | 0                                     | 0   |
| 4. | April 2024         | 0                                   | 0                                    | 0                                     | 0   |
| 5. | May 2024           | 0                                   | 0                                    | 0                                     | 0   |
|    | <b>Grand Total</b> | <b>0</b>                            | <b>0</b>                             | <b>0</b>                              | <b>0</b>                                    |

^Average resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

@The relevant period has not been completed.

Table showing trend of annual disposal of complaints (For 5 years on rolling basis):

| SN | Year               | Carried forward from previous year | Received during the particular year | Resolved during the particular year | Pending at the end of the particular year |
|----|--------------------|------------------------------------|-------------------------------------|-------------------------------------|---|
| 1. | 2021               | 0                                  | 0                                   | 0                                   | 0   |
| 2. | 2022               | 0                                  | 0                                   | 0                                   | 0   |
| 3. | 2023               | 0                                  | 0                                   | 0                                   | 0   |
| 4. | 2024@              | -                                  | -                                   | -                                   | -   |
| 5. | 2025@              | -                                  | -                                   | -                                   | -   |
|    | <b>Grand Total</b> | <b>0</b>                           | <b>0</b>                            | <b>0</b>                            | <b>0</b>                                  |

@The relevant period has not been completed.

2. Public Issue – SME Platform:

Table showing Investors Complaints Data for May 2024 (month ending):

| SN | Received from                 | Pending as at the end of last month | Received during the particular month | Resolved during the particular month* | Total Pending During the particular month# | Pending complaints > 1 month | Average Resolution time^\ (in days) |
|----|-------------------------------|-------------------------------------|--------------------------------------|---------------------------------------|--|------------------------------|-------------------------------------|
| 1. | Directly from Investors       | 0                                   | 0                                    | 0                                     | 0  | 0                            | -                                   |
| 2. | SEBI (SCORES)                 | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                     |
| 3. | Stock Exchanges (if relevant) | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                     |
| 4. | Other Sources (if any)        | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                     |
|    | <b>Grand Total</b>            | <b>0</b>                            | <b>0</b>                             | <b>0</b>                              | <b>0</b>                                   | <b>0</b>                     |                                     |

Table showing trend of monthly disposal of complaints (For 5 months on rolling basis):

| SN | Month              | Carried forward from previous month | Received during the particular month | Resolved during the particular month* | Pending at the end of the particular month# |
|----|--------------------|-------------------------------------|--------------------------------------|---------------------------------------|---|
| 1. | January 2024       | 0                                   | 0                                    | 0                                     | 0   |
| 2. | February 2024      | 0                                   | 0                                    | 0                                     | 0   |
| 3. | March 2024         | 0                                   | 0                                    | 0                                     | 0   |
| 4. | April 2024         | 0                                   | 0                                    | 0                                     | 0   |
| 5. | May 2024           | 0                                   | 0                                    | 0                                     | 0   |
|    | <b>Grand Total</b> | <b>0</b>                            | <b>0</b>                             | <b>0</b>                              | <b>0</b>                                    |

^Average resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

@The relevant period has not been completed.

Table showing trend of annual disposal of complaints (For 5 years on rolling basis):

| SN | Year               | Carried forward from previous year | Received during the particular year | Resolved during the particular year | Pending at the end of the particular year |
|----|--------------------|------------------------------------|-------------------------------------|-------------------------------------|---|
| 1. | 2021               | 0                                  | 0                                   | 0                                   | 0   |
| 2. | 2022               | 0                                  | 0                                   | 0                                   | 0   |
| 3. | 2023               | 0                                  | 0                                   | 0                                   | 0   |
| 4. | 2024@              | -                                  | -                                   | -                                   | -   |
| 5. | 2025@              | -                                  | -                                   | -                                   | -   |
|    | <b>Grand Total</b> | <b>0</b>                           | <b>0</b>                            | <b>0</b>                            | <b>0</b>                                  |

@The relevant period has not been completed.

3. **Public Issue – Main Board:**

**Table showing Investors Complaints Data for May 2024 (month ending):**

| SN | Received from                | Pending as at the end of last month | Received during the particular month | Resolved during the particular month* | Total Pending During the particular month# | Pending complaints > 1 month | Average Resolution time^ (in days) |
|----|------------------------------|-------------------------------------|--------------------------------------|---------------------------------------|--|------------------------------|------------------------------------|
| 1. | Directly from Investors      | 0                                   | 0                                    | 0                                     | 0  | 0                            | -                                  |
| 2. | SEBI (SCORES)                | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                    |
| 3. | Stock Exchanges(if relevant) | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                    |
| 4. | Other Sources (if any)       | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                    |
|    | <b>Grand Total</b>           | <b>0</b>                            | <b>0</b>                             | <b>0</b>                              | <b>0</b>                                   | <b>0</b>                     |                                    |

**Table showing trend of monthly disposal of complaints (For 5 months on rolling basis):**

| SN | Month              | Carried forward from previous month | Received during the particular month | Resolved during the particular month* | Pending at the end of the particular month# |
|----|--------------------|-------------------------------------|--------------------------------------|---------------------------------------|---|
| 1. | January 2024       | 0                                   | 0                                    | 0                                     | 0   |
| 2. | February 2024      | 0                                   | 0                                    | 0                                     | 0   |
| 3. | March 2024         | 0                                   | 0                                    | 0                                     | 0   |
| 4. | April 2024         | 0                                   | 0                                    | 0                                     | 0   |
| 5. | May 2024           | 0                                   | 0                                    | 0                                     | 0   |
|    | <b>Grand Total</b> | <b>0</b>                            | <b>0</b>                             | <b>0</b>                              | <b>0</b>                                    |

^Average resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

@The relevant period has not been completed.

**Table showing trend of annual disposal of complaints (For 5 years on rolling basis):**

| SN | Year               | Carried forward from previous year | Received during the particular year | Resolved during the particular year | Pending at the end of the particular year |
|----|--------------------|------------------------------------|-------------------------------------|-------------------------------------|---|
| 1. | 2021               | 0                                  | 0                                   | 0                                   | 0   |
| 2. | 2022               | 0                                  | 0                                   | 0                                   | 0   |
| 3. | 2023               | 0                                  | 0                                   | 0                                   | 0   |
| 4. | 2024@              | -                                  | -                                   | -                                   | -   |
| 5. | 2025@              | -                                  | -                                   | -                                   | -   |
|    | <b>Grand Total</b> | <b>0</b>                           | <b>0</b>                            | <b>0</b>                            | <b>0</b>                                  |

@The relevant period has not been completed.

4. **Rights Issue:**

Table showing Investors Complaints Data for May 2024 (month ending):

| SN | Received from                | Pending as at the end of last month | Received during the particular month | Resolved during the particular month* | Total Pending During the particular month# | Pending complaints > 1 month | Average Resolution time^\ (in days) |
|----|------------------------------|-------------------------------------|--------------------------------------|---------------------------------------|--|------------------------------|-------------------------------------|
| 1. | Directly from Investors      | 0                                   | 0                                    | 0                                     | 0  | 0                            | -                                   |
| 2. | SEBI (SCORES)                | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                     |
| 3. | Stock Exchanges(if relevant) | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                     |
| 4. | Other Sources (if any)       | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                     |
|    | <b>Grand Total</b>           | <b>0</b>                            | <b>0</b>                             | <b>0</b>                              | <b>0</b>                                   | <b>0</b>                     |                                     |

Table showing trend of monthly disposal of complaints (For 5 months on rolling basis):

| SN | Month              | Carried forward from previous month | Received during the particular month | Resolved during the particular month* | Pending at the end of the particular month# |
|----|--------------------|-------------------------------------|--------------------------------------|---------------------------------------|---|
| 1. | January 2024       | 0                                   | 0                                    | 0                                     | 0   |
| 2. | February 2024      | 0                                   | 0                                    | 0                                     | 0   |
| 3. | March 2024         | 0                                   | 0                                    | 0                                     | 0   |
| 4. | April 2024         | 0                                   | 0                                    | 0                                     | 0   |
| 5. | May 2024           | 0                                   | 0                                    | 0                                     | 0   |
|    | <b>Grand Total</b> | <b>0</b>                            | <b>0</b>                             | <b>0</b>                              | <b>0</b>                                    |

^Average resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

@The relevant period has not been completed.

Table showing trend of annual disposal of complaints (For 5 years on rolling basis):

| SN | Year               | Carried forward from previous year | Received during the particular year | Resolved during the particular year | Pending at the end of the particular year |
|----|--------------------|------------------------------------|-------------------------------------|-------------------------------------|---|
| 1. | 2021               | 0                                  | 0                                   | 0                                   | 0   |
| 2. | 2022               | 0                                  | 1                                   | 1                                   | 0   |
| 3. | 2023               | 0                                  | 0                                   | 0                                   | 0   |
| 4. | 2024@              | -                                  | -                                   | -                                   | -   |
| 5. | 2025@              | -                                  | -                                   | -                                   | -   |
|    | <b>Grand Total</b> | <b>0</b>                           | <b>1</b>                            | <b>1</b>                            | <b>0</b>                                  |

@The relevant period has not been completed.

5. Buyback of Securities:

Table showing Investors Complaints Data for May 2024 (month ending):

| SN | Received from                | Pending as at the end of last month | Received during the particular month | Resolved during the particular month* | Total Pending During the particular month# | Pending complaints > 1 month | Average Resolution time^ (in days) |
|----|------------------------------|-------------------------------------|--------------------------------------|---------------------------------------|--|------------------------------|------------------------------------|
| 1. | Directly from Investors      | 0                                   | 0                                    | 0                                     | 0  | 0                            | -                                  |
| 2. | SEBI (SCORES)                | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                    |
| 3. | Stock Exchanges(if relevant) | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                    |
| 4. | Other Sources (if any)       | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                    |
|    | <b>Grand Total</b>           | <b>0</b>                            | <b>0</b>                             | <b>0</b>                              | <b>0</b>                                   | <b>0</b>                     |                                    |

Table showing trend of monthly disposal of complaints (For 5 months on rolling basis):

| SN | Month              | Carried forward from previous month | Received during the particular month | Resolved during the particular month* | Pending at the end of the particular month# |
|----|--------------------|-------------------------------------|--------------------------------------|---------------------------------------|---|
| 1. | January 2024       | 0                                   | 0                                    | 0                                     | 0   |
| 2. | February 2024      | 0                                   | 0                                    | 0                                     | 0   |
| 3. | March 2024         | 0                                   | 0                                    | 0                                     | 0   |
| 4. | April 2024         | 0                                   | 0                                    | 0                                     | 0   |
| 5. | May 2024           | 0                                   | 0                                    | 0                                     | 0   |
|    | <b>Grand Total</b> | <b>0</b>                            | <b>0</b>                             | <b>0</b>                              | <b>0</b>                                    |

^Average resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

@The relevant period has not been completed.

Table showing trend of annual disposal of complaints (For 5 years on rolling basis):

| SN | Year               | Carried forward from previous year | Received during the particular year | Resolved during the particular year | Pending at the end of the particular year |
|----|--------------------|------------------------------------|-------------------------------------|-------------------------------------|---|
| 1. | 2021               | 0                                  | 0                                   | 0                                   | 0   |
| 2. | 2022               | 0                                  | 0                                   | 0                                   | 0   |
| 3. | 2023               | 0                                  | 0                                   | 0                                   | 0   |
| 4. | 2024@              | -                                  | -                                   | -                                   | -   |
| 5. | 2025@              | -                                  | -                                   | -                                   | -   |
|    | <b>Grand Total</b> | <b>0</b>                           | <b>0</b>                            | <b>0</b>                            | <b>0</b>                                  |

@The relevant period has not been completed.

6. **Qualified Institutions Placement (QIP):**

Table showing Investors Complaints Data for May 2024 (month ending):

| SN | Received from                | Pending as at the end of last month | Received during the particular month | Resolved during the particular month* | Total Pending During the particular month# | Pending complaints > 1 month | Average Resolution time^ (in days) |
|----|------------------------------|-------------------------------------|--------------------------------------|---------------------------------------|--|------------------------------|------------------------------------|
| 1. | Directly from Investors      | 0                                   | 0                                    | 0                                     | 0  | 0                            | -                                  |
| 2. | SEBI (SCORES)                | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                    |
| 3. | Stock Exchanges(if relevant) | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                    |
| 4. | Other Sources (if any)       | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                    |
|    | <b>Grand Total</b>           | <b>0</b>                            | <b>0</b>                             | <b>0</b>                              | <b>0</b>                                   | <b>0</b>                     |                                    |

Table showing trend of monthly disposal of complaints (For 5 months on rolling basis):

| SN | Month              | Carried forward from previous month | Received during the particular month | Resolved during the particular month* | Pending at the end of the particular month# |
|----|--------------------|-------------------------------------|--------------------------------------|---------------------------------------|---|
| 1. | January 2024       | 0                                   | 0                                    | 0                                     | 0   |
| 2. | February 2024      | 0                                   | 0                                    | 0                                     | 0   |
| 3. | March 2024         | 0                                   | 0                                    | 0                                     | 0   |
| 4. | April 2024         | 0                                   | 0                                    | 0                                     | 0   |
| 5. | May 2024           | 0                                   | 0                                    | 0                                     | 0   |
|    | <b>Grand Total</b> | <b>0</b>                            | <b>0</b>                             | <b>0</b>                              | <b>0</b>                                    |

^Average resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

@The relevant period has not been completed.

Table showing trend of annual disposal of complaints (For 5 years on rolling basis):

| SN | Year               | Carried forward from previous year | Received during the particular year | Resolved during the particular year | Pending at the end of the particular year |
|----|--------------------|------------------------------------|-------------------------------------|-------------------------------------|---|
| 1. | 2021               | 0                                  | 0                                   | 0                                   | 0   |
| 2. | 2022               | 0                                  | 0                                   | 0                                   | 0   |
| 3. | 2023               | 0                                  | 0                                   | 0                                   | 0   |
| 4. | 2024@              | -                                  | -                                   | -                                   | -   |
| 5. | 2025@              | -                                  | -                                   | -                                   | -   |
|    | <b>Grand Total</b> | <b>0</b>                           | <b>0</b>                            | <b>0</b>                            | <b>0</b>                                  |

@The relevant period has not been completed.

7. Preferential Issue:

Table showing Investors Complaints Data for May 2024 (month ending):

| SN | Received from                | Pending as at the end of last month | Received during the particular month | Resolved during the particular month* | Total Pending During the particular month# | Pending complaints > 1 month | Average Resolution time^ (in days) |
|----|------------------------------|-------------------------------------|--------------------------------------|---------------------------------------|--|------------------------------|------------------------------------|
| 1. | Directly from Investors      | 0                                   | 0                                    | 0                                     | 0  | 0                            | -                                  |
| 2. | SEBI (SCORES)                | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                    |
| 3. | Stock Exchanges(if relevant) | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                    |
| 4. | Other Sources (if any)       | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                    |
|    | <b>Grand Total</b>           | <b>0</b>                            | <b>0</b>                             | <b>0</b>                              | <b>0</b>                                   | <b>0</b>                     |                                    |

Table showing trend of monthly disposal of complaints (For 5 months on rolling basis):

| SN | Month              | Carried forward from previous month | Received during the particular month | Resolved during the particular month* | Pending at the end of the particular month# |
|----|--------------------|-------------------------------------|--------------------------------------|---------------------------------------|---|
| 1. | January 2024       | 0                                   | 0                                    | 0                                     | 0   |
| 2. | February 2024      | 0                                   | 0                                    | 0                                     | 0   |
| 3. | March 2024         | 0                                   | 0                                    | 0                                     | 0   |
| 4. | April 2024         | 0                                   | 0                                    | 0                                     | 0   |
| 5. | May 2024           | 0                                   | 0                                    | 0                                     | 0   |
|    | <b>Grand Total</b> | <b>0</b>                            | <b>0</b>                             | <b>0</b>                              | <b>0</b>                                    |

^Average resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

@The relevant period has not been completed.

Table showing trend of annual disposal of complaints (For 5 years on rolling basis):

| SN | Year               | Carried forward from previous year | Received during the particular year | Resolved during the particular year | Pending at the end of the particular year |
|----|--------------------|------------------------------------|-------------------------------------|-------------------------------------|---|
| 1. | 2021               | 0                                  | 0                                   | 0                                   | 0   |
| 2. | 2022               | 0                                  | 0                                   | 0                                   | 0   |
| 3. | 2023               | 0                                  | 0                                   | 0                                   | 0   |
| 4. | 2024@              | -                                  | -                                   | -                                   | -   |
| 5. | 2025@              | -                                  | -                                   | -                                   | -   |
|    | <b>Grand Total</b> | <b>0</b>                           | <b>0</b>                            | <b>0</b>                            | <b>0</b>                                  |

@The relevant period has not been completed.

8. Substantial Acquisitions of Shares and Takeovers:

Table showing Investors Complaints Data for May 2024 (month ending):

| SN | Received from                | Pending as at the end of last month | Received during the particular month | Resolved during the particular month* | Total Pending During the particular month# | Pending complaints > 1 month | Average Resolution time^ (in days) |
|----|------------------------------|-------------------------------------|--------------------------------------|---------------------------------------|--|------------------------------|------------------------------------|
| 1. | Directly from Investors      | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                    |
| 2. | SEBI (SCORES)                | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                    |
| 3. | Stock Exchanges(if relevant) | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                    |
| 4. | Other Sources (if any)       | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                    |
|    | <b>Grand Total</b>           | <b>0</b>                            | <b>0</b>                             | <b>0</b>                              | <b>0</b>                                   | <b>0</b>                     |                                    |

Table showing trend of monthly disposal of complaints (For 5 months on rolling basis):

| SN | Month              | Carried forward from previous month | Received during the particular month | Resolved during the particular month* | Pending at the end of the particular month# |
|----|--------------------|-------------------------------------|--------------------------------------|---------------------------------------|---|
| 1. | January 2024       | 0                                   | 0                                    | 0                                     | 0   |
| 2. | February 2024      | 0                                   | 0                                    | 0                                     | 0   |
| 3. | March 2024         | 0                                   | 0                                    | 0                                     | 0   |
| 4. | April 2024         | 0                                   | 0                                    | 0                                     | 0   |
| 5. | May 2024           | 0                                   | 0                                    | 0                                     | 0   |
|    | <b>Grand Total</b> | <b>0</b>                            | <b>0</b>                             | <b>0</b>                              | <b>0</b>                                    |

^Average resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

@The relevant period has not been completed.

Table showing trend of annual disposal of complaints (For 5 years on rolling basis):

| SN | Year               | Carried forward from previous year | Received during the particular year | Resolved during the particular year | Pending at the end of the particular year |
|----|--------------------|------------------------------------|-------------------------------------|-------------------------------------|---|
| 1. | 2021               | 0                                  | 1                                   | 1                                   | 0   |
| 2. | 2022               | 0                                  | 1                                   | 1                                   | 0   |
| 3. | 2023               | 0                                  | 0                                   | 0                                   | 0   |
| 4. | 2024@              | -                                  | -                                   | -                                   | -   |
| 5. | 2025@              | -                                  | -                                   | -                                   | -   |
|    | <b>Grand Total</b> | <b>0</b>                           | <b>2</b>                            | <b>2</b>                            | <b>0</b>                                  |

@The relevant period has not been completed.



9. Consolidated Investors Complaints Data:

Table showing Investors Complaints Data for May 2024 (month ending):

| SN | Received from                | Pending as at the end of last month | Received during the particular month | Resolved during the particular month* | Total Pending During the particular month# | Pending complaints > 1 month | Average Resolution time^ (in days) |
|----|------------------------------|-------------------------------------|--------------------------------------|---------------------------------------|--|------------------------------|------------------------------------|
| 1. | Directly from Investors      | 0                                   | 0                                    | 0                                     | 0  | 0                            | -                                  |
| 2. | SEBI (SCORES)                | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                    |
| 3. | Stock Exchanges(if relevant) | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                    |
| 4. | Other Sources (if any)       | 0                                   | 0                                    | 0                                     | 0  | 0                            |                                    |
|    | <b>Grand Total</b>           | <b>0</b>                            | <b>0</b>                             | <b>0</b>                              | <b>0</b>                                   | <b>0</b>                     |                                    |

Table showing trend of monthly disposal of complaints (For 5 months on rolling basis):

| SN | Month              | Carried forward from previous month | Received during the particular month | Resolved during the particular month* | Pending at the end of the particular month# |
|----|--------------------|-------------------------------------|--------------------------------------|---------------------------------------|---|
| 1. | January 2024       | 0                                   | 0                                    | 0                                     | 0   |
| 2. | February 2024      | 0                                   | 0                                    | 0                                     | 0   |
| 3. | March 2024         | 0                                   | 0                                    | 0                                     | 0   |
| 4. | April 2024         | 0                                   | 0                                    | 0                                     | 0   |
| 5. | May 2024           | 0                                   | 0                                    | 0                                     | 0   |
|    | <b>Grand Total</b> | <b>0</b>                            | <b>0</b>                             | <b>0</b>                              | <b>0</b>                                    |

^Average resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

@The relevant period has not been completed.

Table showing trend of annual disposal of complaints (For 5 years on rolling basis):

| SN | Year               | Carried forward from previous year | Received during the particular year | Resolved during the particular year | Pending at the end of the particular year |
|----|--------------------|------------------------------------|-------------------------------------|-------------------------------------|---|
| 1. | 2021               | 0                                  | 1                                   | 1                                   | 0   |
| 2. | 2022               | 0                                  | 2                                   | 2                                   | 0   |
| 3. | 2023               | 0                                  | 0                                   | 0                                   | 0   |
| 4. | 2024@              | -                                  | -                                   | -                                   | -   |
| 5. | 2025@              | -                                  | -                                   | -                                   | -   |
|    | <b>Grand Total</b> | <b>0</b>                           | <b>3</b>                            | <b>3</b>                            | <b>0</b>                                  |

@The relevant period has not been completed.